



Here at i.e. Taxguard we fully appreciate that both access and security of your data is paramount at all times. We understand you need continuous access in order to maintain service levels to your clients.

Peterborough In-House Data Centre

- From our facilities here in Peterborough our clients daily business service is delivered, We run virtual servers across 3- physical servers, to provide automatic fail over in the event that any server should fail. These are supported by redundant data servers (SANS), so if one data server should fail the other seamlessly takes over.



- In order to keep these servers running in the event of a power failure and to make sure if needed they can shut down cleanly, we run a UPS that will provide power before automatically shutting down the servers.



- In the event a fire should occur within this environment our FM200 gas suppression system automatically activates to extinguish any fire in seconds, without damaging equipment.



New Business Continuity Service Launched

We are now going even further to ensure we continue to provide you with the high level of service you expect. In conjunction with our IT support partner Codestone, we have launched a full redundant service which would allow you to log into a secure facility, in the same way as you do during normal service provision. This secure facility allows us and you to keep conducting business, no matter what happens to our head office. It is based on the south coast in the United Kingdom, the following overview will give you some idea of the security and resilience we consider will provide you with the peace of mind, that we really put your success at the heart of our service to you.

New Business Continuity Service Launched (continuing)

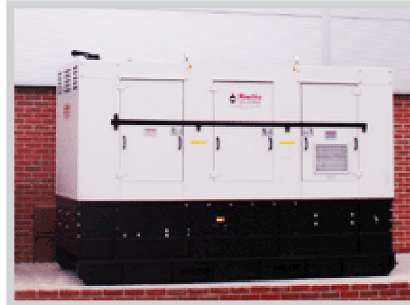
Power: Mains power is fed from their substation into an advanced on line Riello UPS system, providing clean and constant power to the server racks.



In the event of a mains power failure, the UPS systems continue to provide full power whilst the high-capacity Volvo diesel generator starts up to provide full power to the entire building. Diesel fuel is stored on-site, to keep the generators running for several days.

Fire Suppression: A VESDA smoke detection system utilising laser particle analysis, moni-

tors the server room and floor void for the very early signs of pre-combustion. In the event of a fire, the system automatically activates the FM200 gas sup-



pression system which will extinguish any fire in seconds without damaging equipment.

Climate Control: High capacity under-floor Denco air conditioning units maintain constant temperature and humidity levels.

Security: The data centre is protected by an advanced access control system, 30 colour

CCTV cameras, electronic security shutters, air-lock entry pods to the server floor and an advanced intruder detection sys-



tem. All visits must be booked in advance and photographic proof of identity is required at reception. Once identity has been confirmed all visitors are issued with electronic passes which control and track their progress through the building.

Connectivity: Connectivity is accomplished via diverse fibre and is monitored 24/7/365.

Security, resilience, constant access and still our tax compliance service starts at under £50 per return.